



EMERGENCY MANAGEMENT AGENCY

DEPARTMENT OF PUBLIC SAFETY OFFICE OF THE ADJUTANT GENERAL

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Situation Report

Hurricane Katrina Support

September 10, 2005, 11:00 am

The State of Missouri continues coordination with federal, state, local and non-profit agencies to provide support to relief efforts for people in areas adversely impacted by Hurricane Katrina.

The following actions have been taken by state agencies on behalf of Hurricane Katrina victims over the last 24 hours or open items of significance:

- Governor Blunt also has requested the President of the United States to declare an emergency for the State of Missouri as a result of the FEMA request to assist in the relocation of disaster victims from those states impacted by Hurricane Katrina to Missouri. 44 CFR 206.35.
- The Missouri Highway Patrol Convoy departed Cape Girardeau enroute to Mississippi last evening. This was Missouri's response to an Emergency Management Assistance Compact (EMAC) request by Mississippi.
- Missouri Governor's Disaster Recovery Partnership with the help of Americorps Volunteers started a "Call Center" at SEMA to handle the calls for donations and volunteers. The Call Center works with other partners throughout the state to help the "self evacuees" that are arriving in the state. The toll free number for the Donation Referral Center is 800/623-9385.
- SEMA is continuing Level 1 activation with additional staffing in the Control Room. However, operational hours have been reduced from 24/7 operations to 7:00 A.M. to 7:00 P.M and will continue this through the weekend.

Donations management

The EOC has been receiving and recording calls (approximately 66 for September 9th) offering donation of goods and services since Tuesday Sept. 2nd which brings the total to over 860. Those calls that could be diverted to specific registration lines, such as medical personnel, were referred. In all other cases the individuals were told that they would receive a call back regarding the disposition of their offer.

Sheltering Activities

SEMA is working diligently to identify the number of “self evacuees,” however the system with the local Red Cross Chapters is not automated nor are the numbers tracked by the Faith Based Ministries. Additionally most of the shelter contacts are volunteers and have not reported their numbers as of press time for this report. **The latest number reported is 5860 “self evacuees,” (1,764 families) have been identified by the American Red Cross and case files established.**

Kansas City, Missouri Reception & Care Facility

City of Kansas City has set up facilities capable of holding 500 evacuees. K.C. officials have asked that small aircraft caring evacuees be directed to the Wheeler Downtown Airport (formerly Kansas City Municipal Airport – designator MKC). They have also asked that larger aircraft be directed to Kansas City International Airport (designator KCI).

St Louis Reception & Care Facility

Gary Christmann, Emergency Management Director for the City of St. Louis held a staff meeting at 5:00 P.M. (Sept 9, 2005) to share information within the group, and for each section to report what is taking place within their area.

Admin: Receipts for expenditures are to be turned into admin (along with a form that tells who bought the item and what it was used for) to document costs. Admin section will shut down for the weekend.

Medical: The medical unit preparing the skeleton crew schedule for the weekend. Dr. Johnson mentioned decontamination / delousing showers were set-up in the medical area.

Social Services: They will have one staff person here over the weekend from 8:00 A.M. to 10:00 P.M. Bank of America will set up a small operation at the facility to establish checking accounts for evacuees if needed.

Planning: Planning will not be staffed over the weekend. They have finalized the evacuation plans for the facility and will distribute them next week. They are also developing an incident reporting for staff and evacuees. A revised phone directory will also be available next week. They reminded each organization/agency to be thinking about their demobilization plan.

Logistics: Logistics will not be staffed over the weekend; however, Lambert Operations will be here and available to assist each area if necessary. The outside doors will be locked after 10:00 P.M. over the weekend. Recycling services will be set up in the hangar area this weekend. Pest control in the facility will be taken care of this weekend. Animal welfare will be on site for evacuees' pets.

The Department of Health & Senior Services (DHSS): No new information.

SEMA: One flight containing 20 evacuees sent to Iowa from Louisiana. Arrival time was approximately 12:30 PM (9/9/2005). Iowa received 3 hours notice of the flight. Evacuees were from New Orleans. Individuals on the flight were those who finally agreed to be rescued from their homes. While they were not physically forced out of their homes, they didn't want to leave their homes. According to FEMA this is the type of situation that will be in the evacuation flights for the near future.

Iowa Emergency Management reported that they received little information on pets or numbers/condition of evacuees until the plane landed. According to Iowa EMA, the plane was to have more people (actual number unknown) but they (the evacuees) were late to the airport and the plane left without them. Iowa also said that they were told by FEMA that they might get another flight tonight (9/9/2005) at 6 PM, but nothing has been confirmed. Editor's note: They did not receive the flight.

Update on Iowa evacuees from FEMA VII liaison in Iowa: The 20 individuals on the plane were not happy about having to leave their homes and did not want to be in Iowa (or any place else except their homes). The evacuees were mostly elderly. There was one three year old (with family) on the plane. Three evacuees were taken from the plane directly to a local hospital for treatment, two were released and one was held for observation). Three other individuals needed wheelchairs. Almost all of the evacuees had makeshift bandages on their hands and legs. Most of these cuts were infected. There were and two dogs and one cat also on the plane. Iowa EMA stated that one of the dog owners was an elderly lady with a heart condition and she would not move until she was assured that her pet received as good of treatment as she did. There was also a need for Hispanic interpreters and a sign-language interpreter.

The next facility staff meeting will be held at 3:00 P.M. today (9/10/2005).

Regional Assistance Center (RAC)

As of this briefing report some Departments of St. Louis County Government have begun de-mobilizing and have relocated their operations to their customary office work place. Prior to doing so the coordinators have been in contact with the departments they support in order to insure there will be no interruption in the continuity of operations. Efforts will continue to be coordinated among them and if necessary they can return to the EOC structured environment. The following represents the significant issues that have presented themselves since the last update.

The final meeting of the working group was conducted at 1:15 p.m. The following are issues relative to today.

- As of 4:00 p.m. today, the phone number on the highway message board located outside of the RAC will indicate that the telephone number to call to

volunteer is now the Salvation Army at 314-646-3000. The 314-628-5400 EOC number previously displayed will be no longer be used.

- The St Louis Family Church will no longer be collecting donations for the RAC. Therefore, the highway message boards asking that donations be sent to St. Louis Family Church will be removed. The Salvation Army advises that donor are showing up at the RAC every day with items and this donation task can be managed by existing RAC staff.
- A defective fire panel in the ACI facility was found and is being replaced. Plumbers are in the ACI facility making improvements. Motors in the sewage ejection system of the ACI will be done in 1 to 1 1/2 days. A locksmith is scheduled to complete work at the RAC on some of the lock issues. A pest control company will be addressing related concerns at the RAC.
- Volunteers may be needed Thursday to support a final clean-up after the above work is done.
- Maintenance of the RAC grounds will become the responsibility of the Parks and Recreation Department as of today.
- A facilities liaison (Tim Lancaster) will be on duty for the RAC during it operational period. He will be there Monday to introduce himself.
- The razor wire and barbed wire has been removed.
- The parking lot has been repaired, properly signed and striped.
- A Metro bus stop is being put in front of the RAC.
- Highways and Traffic will arrange van re-fueling.
- Nursing staff will be on call until there are residents. At that time a staff nurse will be assigned.
- To date the Health Department clinics have seem approximately 250 patients from Katrina. They are getting about 50 per day and most referrals are from the Red Cross. The Red Cross will be closed this weekend and that will keep the referrals away. For that reason the clinics will be closed until Monday.
- Persons reporting to the clinics have generally been seen for high blood pressure, insulin needs and various minor issues.

- Water samples taken from the RAC by the County Health Department have tested okay.
- The water at the ACI has not been approved for consumption as of yet. Missouri DNR took water samples from the Lambert Field site and they are awaiting results.
- Health inspections are being coordinated by the County Health Department and Justice Services.
- The drinking fountains in the RAC are good to go.
- Bed railings are still an issue. No has offered to donate them. We may need to purchase those.
- Bunk bed ladders still need to be acquired. The difficulty is that they would need to be custom configured because they weren't originally supplied.
- The transition of the volunteer database to the Salvation Army will be completed today.
- Elliott Data Systems will be at the RAC later today to create a new credentialing card with the Salvation Army logo.
- The Salvation Army will now be responsible for all scheduling of volunteers. Fire service is asking for a manual registry of people as they enter and leave the building. Salvation Army will arrange this.
- The "No Handguns" posters are in place per St Louis County Ordinance. St. Louis City CEMA advises that planes are scheduled to land at the Lambert Field site between 8 p.m. and 10 p.m. Monday. People will spend 4 days there and then go to hotels for 2 weeks and be re-evaluated.
- A planeload of people landed in Iowa today and instead of 120 people on board it had 20.
- A representative from Congressman Akins office toured the RAC today.
- Public Works will be inspecting the RAC and the Lambert Airport site routinely.
- By Tuesday the ACI should be able to be used for storage.

Plans are ongoing and the incident command working group is anticipating working until 5:00 p.m. today (9/9/2005) and will return to normal pre-event operations. Work will resume at 8:00 a.m. Monday, September 12. EOC personnel will be on standby as per normal procedures.

This will be the final briefing report from St. Louis County Regional Assistance Center

Department of Health and Senior Services Operation Show-Me Care Update

DHSS Situation Room: Contact DHSS at 1-800-392-0272.

DHSS reported no changes in the last 12 hours.

Department of Social Services Report

The Department of Social Services Food Distribution Program has been supporting many of the Shelter operations and Camps for the displaced persons for Hurricane Katrina. Over 333 persons have used food program services. Family Services Division has assisted many of these persons with referrals for shelter, food, health and financial support.